Implementation of a global Tableau platform



Development of a global Self Service Analytics Platform at an international pharmaceutical company

REQUIREMENTS

BUSINESS CHALLENGES

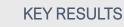
- Existing tableau platform only adequately prepared for the needs of internal stakeholders and users
- Structures and processes more oriented towards classic IT-based reporting
- Internal IT department in India is reluctant to address the issue of self-service
- Roll-out of 18 global projects with 3,500 users within the next 3 months
- Defined Related Service missing

PROJEKT OBJECTIVES

- Building the global architecture
- Establishment of governance structures and rules
- Provide guidelines for the use of the platform
- Support during implementation

WOUR CONTRIBUTION

- Review of the existing architecture and processes
- Development of the tableau enablement strategy in close alignment with the tableau blueprint
- Design and implementation of a highly scalable, multi-cluster tableau environment with embedding in the company's IT regulations
- Development of the governance framework for the use of the Tableau Platform, as well as implementation in defined go-live projects
- Consulting and training of IT staff regarding the necessary change management process from traditional IT to Business Enablement Partner
- Definition and implementation of processes for the operative operation of tableau-based SIEGER tableau tools
- Development of the Tableau Operating Model and transfer into the running operation
- Establishment of the Tableau Information Hub as a central contact point for the tableau community



- Development of a new Tableau infrastructure as a self-service and managed service platform
- Implementation of the tableau governance model based on the requirements and needs of the company
- Successful roll-out of all planned projects
- Establishment of a central tableau service
- Involvement of all IT employees in the change and innovation process (change management)

