Implementation of a global Tableau platform

SIEGER
a valantic company

Development of a global Self Service Analytics Platform at an international pharmaceutical company

REQUIREMENTS

BUSINESS CHALLENGES

- Existing tableau platform only adequately prepared for the needs of internal stakeholders and users
- Structures and processes more oriented towards classic IT-based reporting
- Internal IT department in India is reluctant to address the issue of self-service
- Roll-out of 18 global projects with 3,500 users within the next 3 months
- Defined Related Service missing

PROJEKT OBJECTIVES

- Building the global architecture
- Establishment of governance structures and rules
- Provide guidelines for the use of the platform
- Support during implementation

OUR CONTRIBUTION

- Review of the existing architecture and processes
- Development of the tableau enablement strategy in close alignment with the tableau blueprint
- Design and implementation of a highly scalable, multi-cluster tableau environment with embedding in the company's IT regulations
- Development of the governance framework for the use of the Tableau Platform, as well as implementation in defined go-live projects
- Consulting and training of IT staff regarding the necessary change management process from traditional IT to Business Enablement Partner
- Definition and implementation of processes for the operative operation of tableau-based SIEGER tableau tools
- Development of the Tableau Operating Model and transfer into the running operation
- Establishment of the Tableau Information Hub as a central contact point for the tableau community

KEY RESULTS

- Development of a new Tableau infrastructure as a self-service and managed service platform
- Implementation of the tableau governance model based on the requirements and needs of the company
- Successful roll-out of all planned projects
- Establishment of a central tableau service
- Involvement of all IT employees in the change and innovation process (change management)

Project Environment
Folder Structure

Public Folders
- Contains the official and validated reports

Workspace Folders
- Folders where user with a creator or explorer license can publish or save reports

UAT Folder
- Contains reports to share during UAT phase

Administration
- Contains set of Monitoring reports for project owners

Certified Datasources
- Contains published and certified Tableau DataSources

Project Environment

Any project will consist of multiple folders which different purposes and authorizations

The project environment has to request to the Tableau Admins for following up with the provisioning.